From: Keith (038) Arlene Varnau

To: Microsoft ATR

Date: 1/28/02 3:03am

Subject: Microsoft settlement

7612 140th Place NE Redmond, WA 98052

January 23, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

We are sending this letter to express our support of the Microsoft settlement. We have followed the lawsuit against Microsoft with much interest. It is our opinion that the government was unwarranted in its case against Microsoft in the first place. Yet, we believe that resolving this issue will help to rebuild the technology industries.

Microsoft has offered many concessions throughout the process. Microsoft agrees to the formation of a review board whose purpose would be to ensure Microsoft's compliance with the terms of the agreement. The formation of this group should reassure those that are wary of Microsoft compliance with the issue. The review board will be composed of outside members who are objective to the outcomes of the settlement.

We believe that Microsoft has been more than generous throughout this process. We hope that the Attorney General agrees with the importance of enacting the settlement.

Thank you for your time regarding this issue.

Sincerely,

Keith & Arlene Vernau